

Chester Springs Creamery

Ice Cream Special Delivery Order Form

(If handwriting information please print legibly)



CUSTOMER INFORMATION

| | | | |
|------------------|--|--------------------|--|
| First Name: | | Work Phone: | |
| Last Name: | | Home Phone: | |
| Street Address: | | Mobile Phone: | |
| PO Box: | | Fax Number: | |
| City: | | Email Address: | |
| State: | | Gift Card Message: | |
| Postal/Zip Code: | | | |

ORDER AND SHIP TO/PICKUP INFORMATION

Pickup Requires Shipping
 Ship To/Pickup Contact Info is Same as Customer Info Above Yes No
 (If yes, complete only shaded area of table below; if no, complete entire table below)

| | | | |
|---------------------------------|--|---|--|
| Ship To/Pickup Name: | | Order Date: | |
| Street Address and/or P.O. Box: | | Desired Arrival/Pickup Date: | |
| City: | | Delivery Term – Subscription or One-time: | 3 mos. <input type="checkbox"/> 6 mos. <input type="checkbox"/> 9 mos. <input type="checkbox"/> 12 mos. <input type="checkbox"/> one-time order <input type="checkbox"/> |
| State: | | Flavors/Quantity | Select flavor(s) and quantity from list on page 2. |
| Postal/Zip Code: | | Total Quantity of Quarts: (from page 2) | |
| Phone Number: | | The unit price per quart is \$6.00 | |
| Email Address: | | Charges for shipping & handling are additional, when applicable | |

FLAVORS CURRENTLY AVAILABLE (All flavors are packaged in quart containers only)

| Flavor | Quantity (Number of Quarts/Month if Subscription) |
|-------------------------------|---|
| Blossom's Butter Pecan | |
| Caramel's Dulce de Leche | |
| Claire's Cookies 'n Cream | |
| Molly's Mint Chocolate Chip | |
| Melody's Mocha Chip | |
| Bea's Banana Chocolate Chunk | |
| Opal's Orange Pineapple | |
| Classic's Rich Coffee | |
| Katie's Cookie Dough Chip | |
| Ginger's Chai Tea | |
| Beau's Brownie Bliss | |
| Geneva's Chocolate | |
| Cleo's Coconut | |
| Milky Way Vanilla | |
| Duchess' Chocolate Supreme | |
| Rosie's Rainbow Sprinkle Cake | |
| Roxanne's Rocky Road | |
| Bessie's Black Raspberry | |
| Summer's Sweet Strawberry | |

ORDER SUBMISSION AND FULFILLMENT PROCESS

1. Complete Form in its entirety
2. If completing form as an electronic version email completed form to our email address at icecream@chesterspringscreamery.com.
3. If handwriting the information, please mail the completed form to our mailing address at 521 E. Uwchlan Avenue, Chester Springs, PA 19425
4. If product will be picked up at the Creamery please submit payment in full. Cash or checks are accepted – make checks payable to *Chester Springs Creamery*. Please do not send cash through the mail
5. If product is to be shipped, refer to page four of this document and locate the applicable shipping and handling charges. The information is also available on our web site www.chesterspringscreamery.com. Receipt of payment in full is desired prior to shipment.
6. Shipments are scheduled for Monday/Tuesday and will normally arrive within two days.

Chester Springs Creamery

Introduces an Exciting New Program



Ice Cream Special Delivery

If you can't do without our mollicious ice cream during the off season or if you want to send this most delicious frozen treat to a loved one, then this program is for you.

Ice Cream Special Delivery (ICSD) is a new program being offered by Chester Springs Creamery at the request of many of our customers. This program is not just for the ice cream connoisseur or the frozen confection addict. It's for anyone who enjoys quality, homemade premium ice cream and wants to be assured that it's available and accessible how, when and where you want it.

Program Details and Benefits

1. You place a subscription order for your favorite ice cream flavor
2. The recipient can be yourself, a relative or a friend
3. A one-time order or a monthly subscription for as long as twelve months
4. You specify one week of each month when you want the ice cream
5. The ice cream can be either picked-up in person at the Creamery or mailed to the recipient
6. All ice cream will be packaged in quart containers
7. A minimum order of 2 quarts is required
8. All ice cream to be shipped is carefully packed in a reusable polystyrene foam cooler
9. All products are guaranteed fresh at time of receipt (note: Chester Springs Creamery and the shipping company cannot be responsible for the condition of the product if the recipient is not at home to receive it)
10. Current pricing is \$6.00 per quart plus any applicable shipping and handling charges
11. Add 6% sales tax to all orders (ice cream and shipping & handling) for recipients in Pennsylvania
12. Flavors will include a Chester Springs Creamery Ice Cream Maker's choice
13. Quality ice cream made to order, just for you – what could be better than that!

How Do I Order

1. Fill out an Ice Cream Special Delivery Order Form and either mail it to the Creamery
2. For pickup orders payment is required at time of order. For orders requiring shipping payment is desired prior to shipment. Payment can be in the form of cash or check (payable to Chester Springs Creamery)
3. An order acknowledgement will be sent to you via email
4. Please allow two weeks for processing following receipt of payment
5. Flavor availability will be stated on the order form.
6. Visit our web site www.chesterspringscreamery.com for more information.

Future, Questions or Comments

1. We are also exploring the possibility of accepting credit cards for payment in conjunction with Internet ordering.
2. For questions or additional information please contact us by telephone at 610-363-8500 or via email at icecream@chesterspringscreamery.com.

Shipping & Handling Charges Locator (updated 1/1/2015)

Generally, all shipments are made using Fedex as the carrier. These shipping & handling charges are applicable for each shipment of 2 quarts of ice cream – example, 2 quarts shipped to Zone 3 = \$30.00; 3 or 4 quarts shipped to Zone 3 (\$30.00 x 2 = \$60.00). Note: each shipping container has a capacity of 2 quarts.

| Zone | Locations | Shipment Day | Shipping Duration | Shipping & Handling Charges |
|------|---|--------------|---------------------|-----------------------------|
| 1 | Southeastern Pennsylvania | Monday | 1 Day – by 4:30 PM | \$ 30.00* |
| 2 | Remainder of Pennsylvania | Monday | 2 Days – by 4:30 PM | \$ 30.00* |
| 3 | Maryland, Delaware, New Jersey, New York | Monday | 2 Days – by 4:30 PM | \$ 30.00 |
| 4 | Connecticut, Rhode Island, New Hampshire, Maine, Massachusetts, District of Columbia | Monday | 2 Days – by 4:30 PM | \$ 30.00 |
| 5 | Vermont, North Carolina, South Carolina, Ohio, Indiana, Virginia, West Virginia, Tennessee, Kentucky | Monday | 2 Days – by 4:30 PM | \$ 33.00 |
| 6 | Michigan, Illinois | Monday | 2 Days – by 4:30 PM | \$ 60.00 (air) |
| 7 | Wisconsin, Minnesota, Iowa, Arkansas, Mississippi, Alabama, Georgia, Florida | Monday | 2 Days – by 4:30 PM | \$ 60.00 (air) |
| 8 | Missouri, Louisiana, Oklahoma, Kansas, Nebraska, S. Dakota, N. Dakota | Monday | 2 Days – by 4:30 PM | \$ 80.00 (air) |
| 9 | Texas, Colorado, New Mexico, Utah, Wyoming, Montana, Idaho, Nevada, Arizona, California, Oregon, Washington | Monday | 2 Days – by 4:30 PM | \$ 85.00 (air) |
| 10 | Alaska, Hawaii | Monday | 2 Days – by 4:30 PM | \$ 98.00 (air) |

* add 6% sales tax to all orders (ice cream and shipping & handling) for recipients in Pennsylvania